# Large Healthcare System

## Fast Facts

#### Company

- A six-campus hospital system in the New York metropolitan area
- Provides inpatient and outpatient medical services

#### Industry

Healthcare

#### Challenges

- Coordinate fire and life safety inspections throughout all six hospital campuses
- Select an inspection reporting solution to accurately document device-specific data in compliance with The Joint Commission's regulatory standards

#### Solution

BuildingReports ScanSeries Healthcare technology and software services

#### Results

- Improved compliance reporting and inventory validation
- Easier, more efficient reporting and tracking system



## **Company Profile**

The nation's largest nonprofit hospital system provides state-of-the art medical care throughout the New York metropolitan area with six major centers and nearly 2,500 beds. The hospital has more than 2 million inpatient and outpatient visits each year, including more than 300,000 to its emergency departments – more than any other area hospital. The healthcare provider consistently ranked among the best academic medical institutions in the nation, according to *U.S. News & World Report.* 

As one of the most comprehensive health care institutions in the world, the healthcare system is committed not only to excellence in patient care, but to providing superior fire and life safety protection as well. The hospital employs leading technical fire and life safety experts who take pride in using state-of-the-art technology to improve the quality of patient care and safety.

## Challenge

The hospital system needed to coordinate fire and life safety inspection activities throughout the six-campus hospital system, both to support organizational goals and to ensure compliance with outside agency regulations, including The Joint Commission. The hospital team overseeing quality control and safety programs needed to ensure that all in-house inspectors and vendors provided device-specific inspection reporting. All inspection reporting needed to be accurate and documented in compliance with regulatory standards.

"BuildingReports significantly improved the monitoring and tracking of fire alarm and detection devices through its web-based technology."

- Field Director for Facilities Regulatory Compliance

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"The use of BuildingReports has streamlined compliance reporting across multiple sites."

- Field Director for Facilities Regulatory Compliance

## Solution

The fire and life safety team turned to BuildingReports' web-based technology to help solve their inspection-reporting challenges. BuildingReports' ScanSeries inspection products, including ScanSeries Healthcare, allows inspectors to use hand-held computers to easily scan barcoded devices and upload results to a secure online database. BuildingReports' digital inspection reporting provides device-specific reports with more detail than ever before – in fact, the reporting technology allowed the facility inspection team to itemize individual device inspection results that had to previously be grouped together using the previous method. BuildingReports delivers accurate and comprehensive inspection reports that are fully documented in compliance with regulatory standards, while BuildingReports' third-party verification and certification ensures verifiable inspection results.

## Results

BuildingReports' intelligent reporting service provides comprehensive data that allows for statistical analysis on every device inspected, enabling the hospital system to streamline their inspection process while improving compliance reporting. The hospital's fire and life safety team can now compare current and past inspection results within their online database for easier tracking.

## For more information

about BuildingReports' web-based fire and life safety inspection-reporting solutions, call 770-495-1993, email sales@buildingreports.com or visit www.buildingreports.com.



## About BuildingReports

Since introducing the first web-based inspection reporting system in 2000, BuildingReports has been committed to providing the most trusted compliance reporting solutions. Today it operates the world's largest network of independent service organizations and facility managers completing inspections in hundreds of thousands of buildings worldwide. BuildingReports' digital inspection and compliance reporting ensures accurate and comprehensive inspections that are fully documented in compliance with regulatory standards. Third-Party Verification and certification ensures verifiable inspection results. Users can access data online with standard Internet browsers from any location for flexible property management. For more information, visit **www.buildingreports.com**.