Company
NewYork-Presbyterian
- A six-campus hospital system in the New York metropolitan area
- Provides inpatient and outpatient medical services

Industry
Healthcare

Challenges
- Coordinate fire and life safety inspections throughout all six hospital campuses
- Select an inspection reporting solution to accurately document device-specific data in compliance with The Joint Commission’s regulatory standards

Solution
BuildingReports ScanSeries Healthcare technology and software services

Results
- Improved compliance reporting and inventory validation
- Easier, more efficient reporting and tracking system

Company Profile
With more than 2,600 beds, NewYork-Presbyterian Hospital, based in New York City, is the nation’s largest nonprofit hospital, providing state-of-the-art medical care at six major centers throughout the New York metropolitan area. The hospital has more than 2 million inpatient and outpatient visits each year, including more than 275,000 to its emergency departments – more than any other area hospital. NewYork-Presbyterian is the number 1 hospital in New York, and consistently ranked among the best academic medical institutions in the nation, according to U.S. News & World Report.

As one of the most comprehensive health care institutions in the world, NewYork-Presbyterian is committed not only to excellence in patient care, but to providing superior fire and life safety protection as well. The hospital employs leading technical fire and life safety experts who take pride in using state-of-the-art technology to improve the quality of patient care and safety.

Challenge
NewYork-Presbyterian needed to coordinate fire and life safety inspection activities throughout the six-campus hospital system, both to support organizational goals and to ensure compliance with outside agency regulations, including The Joint Commission. The hospital team overseeing quality control and safety programs needed to ensure that all in-house inspectors and vendors provided device-specific inspection reporting. All inspection reporting needed to be accurate and documented in compliance with regulatory standards.

“BuildingReports significantly improved the monitoring and tracking of fire alarm and detection devices through its web-based technology.”

– Tom Singh, Manager of Fire Detection & Suppression for Facilities and Corporate Engineering-Regulatory Compliance NY-Presbyterian Hospital
Solution
The fire and life safety team at NewYork-Presbyterian Hospital turned to BuildingReports’ web-based technology to help solve their inspection-reporting challenges. BuildingReports’ ScanSeries inspection products, including ScanSeries Healthcare, allows inspectors to use handheld computers to easily scan barcoded devices and upload results to a secure online database. BuildingReports’ digital inspection reporting provides device-specific reports with more detail than ever before – in fact, the reporting technology uncovered many devices that had not previously been inspected. BuildingReports delivers accurate and comprehensive inspection reports that are fully documented in compliance with regulatory standards, while BuildingReports’ third-party verification and certification ensures verifiable inspection results for NewYork-Presbyterian.

Results
BuildingReports’ intelligent reporting service provides comprehensive data and statistical analysis on every device inspected, enabling NewYork-Presbyterian Hospital to streamline their inspection process while improving compliance reporting. The hospital’s fire and life safety team can now compare current and past inspection results within their online database for easier tracking.

About BuildingReports
Since introducing the first web-based inspection reporting system in 1999, BuildingReports has been committed to providing the most trusted compliance reporting solutions. Today it operates the world’s largest network of independent service organizations and facility managers completing inspections in hundreds of thousands of buildings worldwide. BuildingReports’ digital inspection and compliance reporting ensures accurate and comprehensive inspections that are fully documented in compliance with regulatory standards. Third-Party Verification and certification ensures verifiable inspection results. Users can access data online with standard Internet browsers from any location for flexible property management. For more information, visit www.buildingreports.com.